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SEE IMPOSSIBLE

Is your IT team spending too much of its valuable time managing your print assets, troubleshooting print issues, and supporting users?

Solved.

DEVICE MANAGEMENT

Managing a large, diverse print fleet and supporting users can be a complex and time-consuming job. When much of that time is spent on repetitive tasks and resolving low-level IT problems, frustration can set in. Setting up new users, updating firmware on various devices, supporting mobile users, managing access and establishing print rules are important aspects of device management that need to be managed efficiently. Balancing your time, controlling costs, and satisfying users can be difficult tasks.

COMMON WORKFLOWS AND APPLICATIONS

Think about the volume of inquiries your IT team fields related to your fleet of print devices and their output capabilities.

MANAGING FIRMWARE UPDATES TO PRINT DEVICES ACROSS A LARGE FLEET

Schedule new firmware rollouts, according to specific requirements, after hours, on selected devices.

MANAGING UPDATES AND CHANGES TO PC PRINT DRIVERS

Deploy changes in printer drivers according to a schedule, custom configure print drivers based on user roles, and manage deployment remotely.

TRACKING USAGE BY DEVICE, USER, AND DEPLOYMENT

Generate management reports based on device, group, or user and set those reports to generate and send at regular intervals. Manage the need to integrate Canon devices with your corporate address book, and remotely deploy updates for access to devices as employees are added or removed.
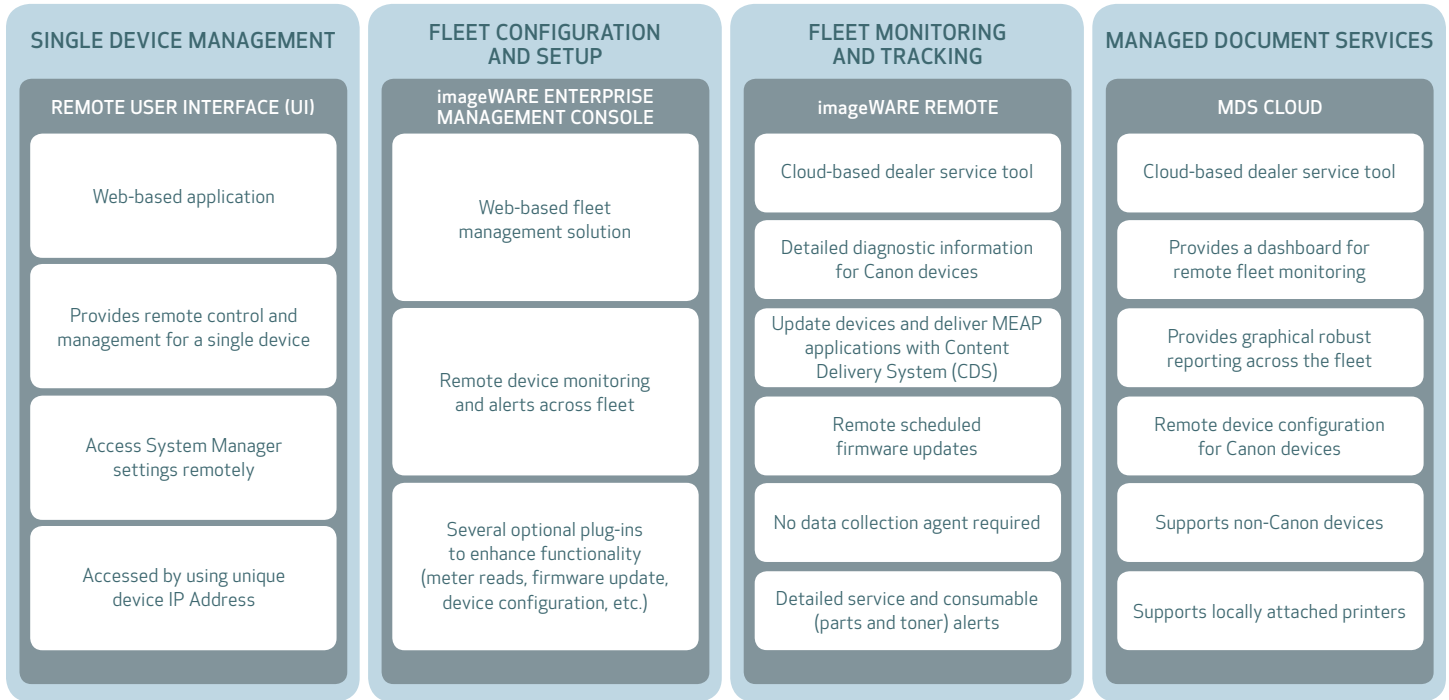
ENFORCING PRINT-BASED RULES

Implement cost control measures, such as forced duplexing and restricted access to color printing, and deploy those standards across the print fleet.

DEVICE MANAGEMENT SOLUTIONS FROM CANON

Managing a print fleet requires striking a balance between the needs of users, the ability to manage costs, and the time it takes an IT department to support and manage office printing. Being able to monitor and manage the financial aspects of device usage, and automatically collect and then analyze meter captures, allows actionable insights. Moreover, a centralized point of control for all devices across a fleet and automated task management can help lessen the workload associated with maintaining a print fleet. User interfaces for imageRUNNER ADVANCE devices and print drivers can be customized and deployed remotely. Rules such as forced duplexing or restricting color print access can be managed based on user profiles. As employees are added or removed, you can update the users and roles from one central location.

Device Management Solutions from Canon can provide an organization with the ability to remotely manage and configure networked devices in order to help comply with corporate policies, support operational requirements, and maximize device functionality.

SINGLE DEVICE MANAGEMENT	FLEET CONFIGURATION AND SETUP	FLEET MONITORING AND TRACKING	MANAGED DOCUMENT SERVICES
REMOTE USER INTERFACE (UI)	**imageWARE ENTERPRISE MANAGEMENT CONSOLE**	**imageWARE REMOTE**	**MDS CLOUD**
Web-based application	Web-based fleet management solution	Cloud-based dealer service tool	Cloud-based dealer service tool
Provides remote control and management for a single device	Remote device monitoring and alerts across fleet	Detailed diagnostic information for Canon devices	Provides a dashboard for remote fleet monitoring
Access System Manager settings remotely	Several optional plug-ins to enhance functionality (meter reads, firmware update, device configuration, etc.)	Update devices and deliver MEAP applications with Content Delivery System (CDS)	Provides graphical robust reporting across the fleet
Accessed by using unique device IP Address		Remote scheduled firmware updates	Remote device configuration for Canon devices
		No data collection agent required	Supports non-Canon devices
		Detailed service and consumable (parts and toner) alerts	Supports locally attached printers

Business Problems. Solved.

Output Management   Document Capture and Distribution   Mobile Solutions   Information Management and Workflow   Device Management

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